

CURRICULUM VITAE

PERSONAL INFORMATION

Name **Nico Davis**
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SWEDEN
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Nationality Swedish/American (dual citizenships)
Date of birth 22 OCTOBER 1971
Microsoft Certified Professional ID 2652341

WORK EXPERIENCE

Period November 2004-ongoing
Name of employer **FordonsData Nordic AB**
Main activities and responsibilities Employed as **Technical Specialist**. Responsible for Windows Server & Microsoft Exchange infrastructure, Active Directory, deployment, anti-virus infrastructure, patch management, network environment monitoring (SCOM 07), OS deployment, local and remote customer UNIX and Windows Server administration, 2nd - 3rd line support of IT services and Kobra application support and various other in house applications.

Skills summary:

- Microsoft Exchange 2003-2007 migration & maintenance of Microsoft Exchange 2007 infrastructure
- Cloud Service Infrastructure design and implementation using Citrix XenApp and Windows Server infrastructure
- Windows Server 2008 R2 Active Directory Services infrastructure - AD DS, DNS, DHCP, PKI etc.
- Staging and configuring of Windows Server 2003/2008/2008 R2/Remote Desktop Services Servers, Windows 7 and UNIX (AIX 5.3) servers
- Desktop & Server deployment (Windows 7 & Vista, Windows Server 2003 & 2008 R2) using Microsoft Deployment Toolkit (MDT) 2010
- Virtual server administration using Microsoft Hyper-V & Virtual Server 2005 R2, VMware ESX 3x & VMware Server technologies (VMware Virtual Center)
- Microsoft System Center Virtual Machine Manager 2008 administration
- Microsoft System Center Operation Manager 2007 R2 maintenance & administration
- Implementation of F-Secure & Trend Micro antivirus infrastructures
- Microsoft patch management administrator (WSUS 3.x)
- NetApp SAN storage maintenance & administration
- Cisco equipment troubleshooting (PIX firewalls, routers, switches, VLAN)

Period January 2003-November 2004
Name of employer **Massive Entertainment AB**
Main activities and responsibilities Employed as **System Administrator**. Responsible for supporting the local office when it came to network troubleshooting, HW and SW support, disaster recovery, web server (IIS 5.0) and web site administration involving administration of PHPbb, user administration, network security, antivirus administration, patch management, building new PCs and servers, purchase of new computers and software, installations, back-ups (Veritas Backup Exec 8.5) etc.

Skills summary:

- Implementation of an extensive email infrastructure using Exchange 2000 and AD under Windows 2000 Server.
- Implementation of an Antivirus infrastructure using Norton Antivirus Corporate Edition 8.0.
- Implementation of Anti-Spam technologies to prevent spam messages reaching the Exchange email system.
- Strong troubleshooting abilities in Microsoft's Operative Systems.
- Involvement in various PR activities, ranging from product & IT assistance in exhibitions and game shows.

Period Name of employer Main activities and responsibilities	<p>February 2000-February 2002</p> <p>StepStone Corp IT div. Ltd (London, UK)</p> <p>Employed as Microsoft Exchange Administrator. Responsible for the administration, management and troubleshooting of a European wide (15 countries) Microsoft Exchange Server 5.5 & NT4 environment, Involved in roll outs/backups, backups (Veritas Backup Exec) and design work, web site support using IIS & Netscape Enterprise Servers as well as web, email and file server builds of Compaq servers, support of Outlook 2000 clients using POP3 & IMAP4 etc.</p> <p>Skills summary:</p> <ul style="list-style-type: none"> ○ Senior Administrator of a 1300+ person, 15 site Exchange infrastructure including backup, system recovery, virus management and advanced troubleshooting ○ Compaq Proliant server builds and roll outs (NT4 & 2000) ○ Level 3 NT & 2000 server administration support to 60+ servers located in 12+ countries ○ NetOp Remote Control software ○ Veritas Backup Exec
Period Name of employer Main activities and responsibilities	<p>June 1999-January 2000</p> <p>StepStone.co.uk Ltd. (London, UK)</p> <p>Employed as Production and IT Manager.</p> <p>Responsibilities included managing, supervising and training a 30 person large production team and development of operational procedures.</p> <p>Skills summary:</p> <ul style="list-style-type: none"> ○ Administration of NT4 domain using Enterprise Administrator ○ Senior administration of SuperOffice CRM system ○ HTML authoring using various HTML editors
Period Name of employer Main activities and responsibilities	<p>January 1998 – July 1999</p> <p>Jobshop AB (Later StepStone AB, Malmö Sweden)</p> <p>Employed as Web Production Manager</p> <p>Responsibilities included managing a 10 person production team, Internet banner production, production of company HTML web presentations.</p> <p>Skills summary:</p> <ul style="list-style-type: none"> ○ Management of production team ○ Web banner production using Photoshop ○ NT4 domain administration ○ HTML authoring using various HTML editors
Period Name of employer Main activities and responsibilities	<p>Intermittent 1996</p> <p>Malmö KFUM KFUK (Malmö, Sweden)</p> <p>Employed as IT Support</p> <p>Responsibilities included supporting a local office in Malmö, Sweden</p> <p>Skills summary:</p> <ul style="list-style-type: none"> ○ Network & PC troubleshooting and support ○ Microsoft Office 97 ○ Production of presentations using Microsoft PowerPoint
Period Name of employer Main activities and responsibilities	<p>Intermittent 1995</p> <p>UpGrade Communication AB (Malmö, Sweden)</p> <p>Employed as Helpdesk Analyst.</p> <p>Responsibilities included telephone support of Novell Netware and testing of new technologies</p> <p>Skills summary:</p> <ul style="list-style-type: none"> ○ Novell 3.11 support ○ Citrix Mainframe ○ Windows for Workgroups 3.11

EDUCATION

Completed June 1990
Title of qualification awarded **Secondary School, Economy program, 3 years**
Place of education Pildammskolan Malmö

COURSES AND TRAINING

Completed	2011-02-02
Course	Web Design Basics, 7.5 ECTS
Place of Education	University of Umeå, Sweden
Completed	2011-01-21
Course	Mastering DirectAccess, 2 days
Place of Education	LabCebter (TrueSec) Stockholm, Sweden
Completed	2010-06-02
Course	Information Security, 7.5 ECTS
Place of Education	University of Malmö, Sweden
Completed	2010-04-09
Course	MOC 6427 - Configuring and Troubleshooting Internet Information Services in Windows Server 2008, 3 days
Place of Education	Cornerstone - Malmö, Sweden
Completed	2010-01-22
Course	T502-Securing networks with 802.1X and Microsoft NAP, 2 days
Place of Education	Cornerstone - Malmö, Sweden
Completed	2009-12-01
Course	T653 - Be first: Exchange 2010, 2 days
Place of Education	Cornerstone - Malmö, Sweden
Completed	2008-09-19
Course	MOC 5050 – Recovering Messaging Servers and Databases using Microsoft Exchange Server 2007, 1 day
Place of Education	Cornerstone - Malmö, Sweden
Completed	2008-06-25
Course	MOC 6416B – Updating your Active Directory Services Technology Skills to Windows Server 2008, 2 days
Place of Education	Cornerstone - Malmö, Sweden
Completed	2008-02-15
Course	T500 – Upgrading your skills from Server 2003 to Server 2008, 3 days
Place of Education	Cornerstone - Malmö, Sweden
Completed	2007-12-15
Course	T631 – Powershell for Administrators
Place of Education	Cornerstone - Malmö, Sweden
Completed	2007-10-17
Course	MOC 5047 – Introduction to Installing and Managing Microsoft Exchange Server 2007, 3 days
Place of Education	Cornerstone - Malmö, Sweden
Completed	2007-06-14
Course	MC001 – MasterClass: Advanced AD Troubleshooting, 3 days
Place of Education	Cornerstone Stockholm, Sweden
Completed	2006-12-15
Course	Microsoft Official Course 2780 – Maintaining a Microsoft SQL Server 2005 Database, 4 days
Place of Education	Cornerstone - Malmö, Sweden
Completed	2006-05-05
Course	ITIL – Foundation Certificate-Service Management Foundation, 3 days
Place of Education	Cornerstone - Malmö, Sweden

Completed 2005-12-16
Course **Interconnecting Cisco Networking Devices (ICND), 5 days**
Place of education Cornerstone - Malmö, Sweden

Completed 2005-11-28
Course **ITIL – IT Service Management Introduction, 1 day**
Place of education Cornerstone - Malmö, Sweden

CERTIFICATIONS

Completed November 2011
Certification **Citrix Certified Administrator (CCA) for Citrix XenApp 6**
Place of certification Viridis IT - Malmö, Sweden

Completed February 2011
Certification **Microsoft Achievement: Windows Server 2008 Hosted Environments, Configuring and Managing**
Place of certification Cornerstone - Malmö, Sweden

Completed January 2011
Certification **Microsoft Certified Technology Specialist (MCTS): Windows 7 and Office 2010, Deploying**
Place of certification Cornerstone - Malmö, Sweden

Completed September 2010
Certification **Microsoft Certified IT Professional (MCITP): Enterprise Messaging Administrator Exchange Server 2010**
Place of certification Cornerstone - Malmö, Sweden

Completed September 2010
Certification **Microsoft Certified Technology Specialist (MCTS): Microsoft Exchange Server 2010, Configuring**
Place of certification Cornerstone - Malmö, Sweden

Completed June 2010
Certification **Microsoft Certified IT Professional (MCITP): Virtualization Administrator 2008 R2**
Place of certification Cornerstone - Malmö, Sweden

Completed May 2010
Certification **Microsoft Certified Technology Specialist (MCTS): Windows Server 2008 R2, Server Virtualization**
Place of certification Cornerstone - Malmö, Sweden

Completed March 2010
Certification **Microsoft Certified Technology Specialist (MCTS): Windows Server 2008 R2, Desktop Virtualization**
Place of certification Cornerstone - Malmö, Sweden

Completed November 2009
Certification **Microsoft Certified IT Professional (MCITP): Enterprise Desktop Administrator Windows 7**
Place of certification Cornerstone - Malmö, Sweden

Completed September 2009
Certification **Microsoft Certified Technology Specialist (MCTS): Windows 7: Configuring**
Place of certification Cornerstone - Malmö, Sweden

Completed May 2009
Certification **Microsoft Certified Technology Specialist (MCTS): Planning, Deploying, and Managing a Hosting Environment**
Place of certification Cornerstone - Malmö, Sweden

Completed January 2009
Certification **Microsoft Certified Technology Specialist (MCTS): Windows Server Virtualization: Configuring**
Place of certification Cornerstone - Malmö, Sweden

Completed October 2008
Certification **Microsoft Certified IT Professional (MCITP): Enterprise Administrator (Windows Server 2008)**
Place of certification Cornerstone - Malmö, Sweden

Completed September 2008
Certification **Microsoft Certified Technology Specialist (MCTS): Windows Server 2008 Active Directory: Configuration**
Place of certification Cornerstone - Malmö, Sweden

Completed Certification Place of certification	September 2008 Microsoft Certified Technology Specialist (MCTS): Windows Server 2008 Network Infrastructure: Configuration Cornerstone - Malmö, Sweden
Completed Certification Place of certification	September 2008 Microsoft Certified Technology Specialist (MCTS): Windows Server 2008 Applications Infrastructure: Configuration Cornerstone - Malmö, Sweden
Completed Certification Place of certification	February 2008 Microsoft Certified IT Professional (MCITP): Enterprise Messaging Administrator Cornerstone - Malmö, Sweden
Completed Certification Place of certification	November 2007 Microsoft Certified Technology Specialist (MCTS): Windows Vista: Configuring Cornerstone - Malmö, Sweden
Completed Certification Place of certification	November 2007 Microsoft Certified Technology Specialist (MCTS): Exchange Server 2007, Configuring Cornerstone - Malmö, Sweden
Completed Certification Place of certification	February 2007 Microsoft Certified Systems Engineer (MCSE) on Windows Server 2003 Cornerstone - Malmö, Sweden
Completed Certification Place of certification	April 2006 Microsoft Certified Systems Administrator (MCSA) on Windows Server 2003 Cornerstone - Malmö, Sweden
Completed Certification Place of certification	January 2006 ISEB - Foundation Certificate in IT Service Management (ITIL) Cornerstone - Malmö, Sweden

[Download official MCP transcript](#)

TECHNICAL SKILL SUMMARY

Server Operating Systems	Skill level
Windows Server 2008 R2	MCITP
Windows Server 2008	MCITP
Windows Server 2003	MCSE
Windows Small Business Server 2008	Expert
Windows Small Business Server 2003	Expert
Windows 2000 Server	MCSE
Client Operating Systems	Skill level
Windows 7	MCITP
Windows Vista	MCTS
Windows XP	MCSE
Servers	Skill level
Microsoft Exchange Server 2010	MCITP
Microsoft Exchange Server 2007	MCITP
Microsoft Exchange Server 2003	MCSE
Applications	Skill level
Citrix XenApp 6	CCA
Microsoft System Center Virtual Machine Manager 2008	MCTS
Microsoft System Center Operations Manager 2007	Skilled
VMware Virtual Center	Skilled
Virtualization Technologies	Skill level
Microsoft Hyper-V	MCITP
Microsoft Virtual Server 2007 R2	MCITP
Microsoft Virtual PC	Expert
VMware ESX 3x	Expert
VMware Server	Skilled



IT Professional



IT Professional



IT Professional



Technology Specialist



Technology Specialist



Technology Specialist



Technology Specialist

Enterprise Administrator

Enterprise Desktop Administrator 7

Microsoft Exchange 2007 Messaging Solutions Administrator

Windows Server 2008 Active Directory
Configuration

Windows Server 2008 Applications Infrastructure
Configuration

Windows Server 2008 Network Infrastructure
Configuration

Windows Server 2008 Hyper-V, Configuration

Windows Server 2003 Hosting, Configuration and Management

Microsoft Windows Vista
Configuration

